

SERVICE CHANGES IN THE COVID-19 FRAMEWORK

- ✓ Masks are provided
- ✓ Physical distance has to be maintained
- ✓ Good hand hygiene has to be practised and rules on information boards have to be observed
- ✓ Temperature check is applied before check-in. In case of high temperature, cough and physical weakness medical control is provided before checking in to the hotel.
- ✓ Room change wishes can not be fulfilled.
- ✓ Time reservation is applied for Breakfast-Lunch-Dinner. In order to reduce social contact, fixed table reservation is applied.
- ✓ All drinks and food are served by the staff instead of self-service.
- ✓ A limited number of snacks is offered at the beach bar and served by the staff.
- ✓ Cakes and cookies during coffee and tea break are served by the staff.
- ✓ Room keys are not to be delivered to the reception desk in order to reduce the possibility of contamination.
- ✓ Private laundry will be washed at 60 ° C.
- ✓ Clean beach and pool towels are put into your room every 2 days.
- ✓ Libraries are removed.
- ✓ Separate hours are applied for children and adults at the water slide pool (Titan Garden and Titan Select).
- ✓ Miniclub services are not provided.
- ✓ Animation activities are limited.

Bu zor günlerde iyi çalışmalar dileriz.

Saygılarımla,

Hanneke Lamers Şahin

Titan Hotels Quality Management